Agencies & Law Enforcement Contacts

List of Law Enforcement Agencies, Governmental Bodies, Cybersecurity Organizations (to be notified)

North America

- United States of America
  - **Department of Justice (DOJ)**
    - The DOJ investigates and prosecutes cybercrime. While not a first-responder, they become involved in significant cases.
    - **Contact Information:**
      - Website: https://www.justice.gov/
    - **Turnaround Time:** Involvement and turnaround time vary greatly depending on the scope and impact of the attack.
  - **State and Local Law Enforcement (e.g., State Police, Local Police Departments)**
    - For attacks impacting local systems or specific communities.
    - **Actionable Steps:** Contact your local police department's cybercrime unit or state police.
    - **Contact Information:** Varies by locality; search for local police department websites.
    - **How quickly to contact:** Immediately after discovering the attack, especially if there's a physical component or immediate threat.
    - **Typical Turnaround Time:** Initial response can be quick, but investigations can be lengthy.
- Canada
  - **Canadian Centre for Cyber Security (Cyber Centre)**
    - Canada's authority on cyber security, providing advice, guidance, and services.
    - **Contact Information:**
      - Website: https://cyber.gc.ca/en/
    - **How quickly to contact:** Report significant cyber incidents as soon as possible.
    - **Typical Turnaround Time:** Aims to provide prompt support and Advice.
- Mexico
  - **National Guard (Guardia Nacional)**
    - Handles cybercrime investigations and prevention.
    - **Contact Information:**
      - Website: https://www.gob.mx/guardianacional (Look for cybercrime units or contact information for digital crimes)

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- **How quickly to contact:** Immediately for severe cyber incidents.
- **Typical Turnaround Time:** Varies by case complexity.

Europe

- Germany
  - **Federal Office for Information Security (BSI)**
    - The central cybersecurity authority in Germany, providing warnings, prevention, and support for IT security incidents.
    - **Contact Information:**
      - Website: https://www.bsi.bund.de/
      - Email: cert-bund@bsi.bund.de
    - **How quickly to contact:** As soon as possible after detecting a significant incident.
    - **Typical Turnaround Time:** Initial advice and support can be provided quickly; deeper assistance depends on the case.

- France
  - **National Agency for the Security of Information Systems (ANSSI)**
    - ANSSI is responsible for cybersecurity and provides incident response assistance.
    - **Contact Information:**
      - Website: https://www.ssi.gouv.fr/
    - **How quickly to contact:** Promptly report serious incidents.
    - **Typical Turnaround Time:** Response times can vary based on the severity and national importance of the incident.

- Netherlands
  - **National Cyber Security Centre (NCSC-NL)**
    - The NCSC-NL is the Dutch national expert center for cybersecurity.
    - **Contact Information:**
      - Website: https://www.ncsc.nl/
    - **How quickly to contact:** Report serious cybersecurity incidents as soon as possible.
    - **Typical Turnaround Time:** They aim to provide initial support quickly.

- United Kingdom
  - **National Cyber Security Centre (NCSC)**
    - The NCSC provides advice and support for public and private sector organizations on how to respond to cyber incidents.
    - **Contact Information:**

        - Website: https://www.ncsc.gov.uk/
    - **How quickly to contact:** As soon as possible for significant cyber incidents.
    - **Typical Turnaround Time:** Aims for quick initial response and ongoing Support.

- Italy
    - **Italian National Cybersecurity Agency (ACN)**
        - The national agency responsible for cybersecurity, coordinating incident response and prevention.
        - **Contact Information:**
            - Website: https://www.acn.gov.it/
        - **How quickly to contact:** Promptly report serious cyber incidents.
        - **Typical Turnaround Time:** Varies by incident.

- Spain
    - **National Cybersecurity Institute (INCIBE)**
        - INCIBE is a reference institution for cybersecurity development and incident response.
        - **Contact Information:**
            - Website: https://www.incibe.es/
            - Phone: 017 (Cybersecurity Help Line, domestic only)
        - **How quickly to contact:** For incidents affecting individuals and SMEs, as well as significant incidents.
        - **Typical Turnaround Time:** Provides prompt advice and support.

- Sweden
    - **Swedish Civil Contingencies Agency (MSB) / CERT-SE**
        - CERT-SE is the national Computer Emergency Response Team, handling incident coordination.
        - **Contact Information:**
            - Website: https://www.cert.se/
        - **How quickly to contact:** Report incidents as soon as possible.
        - **Typical Turnaround Time:** Provides guidance and coordination for incident response.

- Poland
    - **Computer Emergency Response Team Poland (CERT Polska)**
        - CERT Polska is part of the Research and Academic Computer Network (NASK) and handles cybersecurity incidents.
        - **Contact Information:**

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        - Website: https://www.cert.pl/en/
    - **How quickly to contact:** Report incidents as soon as possible.
    - **Typical Turnaround Time:** Provides initial analysis and support.

- Ireland
    - **National Cyber Security Centre (NCSC Ireland)**
        - The NCSC Ireland is responsible for national cybersecurity and incident response.
        - **Contact Information:**
            - Website: https://www.ncsc.gov.ie/
        - **How quickly to contact:** Report significant incidents as soon as possible.
        - **Typical Turnaround Time:** Aims to provide prompt advice and support.

- Belgium
    - **Centre for Cybersecurity Belgium (CCB)**
        - The CCB is the central authority for cybersecurity in Belgium.
        - **Contact Information:**
            - Website: https://ccb.belgium.be/en
        - **How quickly to contact:** Report incidents as soon as possible.
        - **Typical Turnaround Time:** Provides advice and coordinates incident Response.

- Switzerland
    - **National Cyber Security Centre (NCSC)**
        - The Swiss NCSC is the contact point for cyber incidents and provides recommendations.
        - **Contact Information:**
            - Website: https://www.ncsc.admin.ch/ncsc/en/home.html
        - **How quickly to contact:** Report significant incidents promptly.
        - **Typical Turnaround Time:** Aims for quick initial response.

- Norway
    - **Norwegian National Cyber Security Centre (NCSC Norway)**
        - NCSC Norway is the national competence center for cybersecurity.
        - **Contact Information:**
            - Website: https://nsm.no/ncsc
        - **How quickly to contact:** Report serious incidents as soon as possible.
        - **Typical Turnaround Time:** Provides advice and assistance.

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Asia

- Japan
  - **National center of Incident readiness and Strategy for Cybersecurity (NISC)**
    - NISC is the command center for government-wide cybersecurity policy and incident response.
    - **Contact Information:**
      - Website: https://www.nisc.go.jp/
    - **How quickly to contact:** For incidents affecting critical infrastructure or national security.
    - **Typical Turnaround Time:** Varies based on incident severity.

- South Korea
  - **Korea Internet & Security Agency (KISA)**
    - KISA is responsible for information security and incident response.
    - **Contact Information:**
      - Website: https://www.kisa.or.kr/eng/main.jsp
      - Phone: 118 (Cybercrime Report Center, domestic only)
    - **How quickly to contact:** Immediately for significant incidents.
    - **Typical Turnaround Time:** Prompt initial response and ongoing support.

- Singapore
  - **Cyber Security Agency of Singapore (CSA)**
    - CSA is responsible for overseeing national cybersecurity strategies and incident response.
    - **Contact Information:**
      - Website: https://www.csa.gov.sg/
    - **How quickly to contact:** For incidents affecting critical information infrastructure or national interests.
    - **Typical Turnaround Time:** Varies based on severity.

- India
  - **Indian Computer Emergency Response Team (CERT-In)**
    - CERT-In is the national agency for responding to computer security incidents.
    - **Contact Information:**
      - Website: https://www.cert-in.org.in/
      - Email: incident@cert-in.org.in
    - **How quickly to contact:** Report significant incidents as soon as possible.

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- **Typical Turnaround Time:** Provides initial alerts and coordination.

- China
  - **National Computer Network Emergency Response Technical Team/Coordination Center of China (CNCERT/CC)**
    - CNCERT/CC is the national computer emergency response team responsible for cybersecurity incident response and coordination.
    - **Contact Information:**
      - Website: http://www.cert.org.cn/publish/english/
    - **How quickly to contact:** For significant incidents affecting critical infrastructure or national security.
    - **Typical Turnaround Time:** Varies based on incident severity and impact.

- Israel
  - **Israel National Cyber Directorate (INCD)**
    - The INCD is responsible for national cybersecurity, incident response, and threat intelligence.
    - **Contact Information:**
      - Website: https://www.gov.il/en/departments/israel_national_cyber_directorate
    - **How quickly to contact:** Report significant cyber incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and coordination for incident response.

- United Arab Emirates
  - **UAE Cyber Security Council**
    - The council oversees cybersecurity strategies and incident response for the UAE.
    - **Contact Information:**
      - Website: https://cyber.gov.ae/
    - **How quickly to contact:** For incidents affecting national security or critical infrastructure.
    - **Typical Turnaround Time:** Varies by incident.

- Saudi Arabia
  - **National Cyber Security Authority (NCSA)**
    - The NCSA is responsible for enhancing the Kingdom's cybersecurity.
    - **Contact Information:**
      - Website: https://nca.gov.sa/en
    - **How quickly to contact:** Report significant cyber incidents promptly.
    - **Typical Turnaround Time:** Provides guidance and coordination.

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- Qatar
  - **National Cyber Security Agency (NCSA)**
    - The NCSA aims to protect Qatar's cyberspace and critical information infrastructure.
    - **Contact Information:**
      - Website

South America

- Brazil
  - **Brazilian Cyber Defense Command (ComDCiber)**
    - ComDCiber is responsible for cybersecurity and cyber defense for the Brazilian armed forces and critical infrastructure.
    - **Contact Information:**
      - Website: https://www.defesa.gov.br/estrutura-organizacional/comandos-e-chefias/comando-de-defesa-cibernetica (information often integrated within Ministry of Defense site)
    - **How quickly to contact:** For incidents affecting national defense or critical infrastructure.
    - **Typical Turnaround Time:** Varies by incident severity and impact.

- Argentina
  - **National Directorate of Cybersecurity (DNC)**
    - The DNC is responsible for coordinating cybersecurity policies and incident response.
    - **Contact Information:**
      - Website: https://www.argentina.gob.ar/jefatura/innovacion-publica/ciberseguridad
    - **How quickly to contact:** Report significant incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and coordination.

- Colombia
  - **National Cyber and Information Security Center (CSIRT-Colombia)**
    - CSIRT-Colombia is the national computer security incident response team.
    - **Contact Information:**
      - Website: https://www.csirt.gov.co/
    - **How quickly to contact:** Report serious cybersecurity incidents promptly.
    - **Typical Turnaround Time:** Aims for quick initial response and support.

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- Chile
  - **National Cybersecurity Center (CSIRT Chile)**
    - CSIRT Chile is the national cybersecurity incident response team, providing support and coordination.
    - **Contact Information:**
      - Website: https://www.csirt.gob.cl/
    - **How quickly to contact:** Report incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and support for incident Response.

- Peru
  - **National Digital Government and Information Security Secretariat (SEGDI)**
    - SEGDI is responsible for digital government, cybersecurity, and incident response coordination.
    - **Contact Information:**
      - Website: https://www.gob.pe/segdi
    - **How quickly to contact:** Report significant cyber incidents promptly.
    - **Typical Turnaround Time:** Varies by incident.

- Ecuador
  - **National Secretariat for Public Administration Security (SNASP)**
    - SNASP oversees cybersecurity for public administration and coordinates incident response.
    - **Contact Information:**
      - Website: (Information often integrated within broader government security sites)
    - **How quickly to contact:** For incidents affecting public administration or critical infrastructure.
    - **Typical Turnaround Time:** Provides advice and coordination.

ANZ

- Australia
  - **Australian Cyber Security Centre (ACSC)**
    - The ACSC is the Australian Government's lead agency for cyber security. It provides advice and assistance to Australian organisations and individuals to protect themselves from cyber threats.
    - **Contact Information:**
      - Website: https://www.cyber.gov.au/
    - **How quickly to contact:** Report cyber security incidents and vulnerabilities as soon as possible.

- **Typical Turnaround Time:** Aims to provide timely advice and support for incident response.

- New Zealand
  - CERT NZ
    - CERT NZ is New Zealand's Computer Emergency Response Team, responsible for providing advice and support to businesses and individuals affected by cyber security incidents.
    - **Contact Information:**
      - Website: https://www.cert.govt.nz/
    - **How quickly to contact:** Report cyber security incidents promptly.
    - **Typical Turnaround Time:** Focuses on providing quick initial response and guidance.