

AI Offerings

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A list of AI Offerings and applicable third party terms is below.

AI Offering ¹	Description of AI Offering	Third Party Terms You Must Comply With ²
Dru Assist	An AI-powered technology that facilitates customer support conversations Dru Assist is powered by Intercom's Fin AI	Intercom Additional Product Terms (regarding AI Products) Intercom Terms of Service (sections 2.9 and 3)
DruAI Labs (Beta)	An AI-powered technology that facilitates a customer's search of their own system reports for information	AWS Responsible AI Policy AWS Service Terms (sections 1.23 and section 50) Amazon Bedrock Third Party Models (Sections: re Anthropic and Cohere)
Dru Insights	Provides AI powered summarisation of reports	AWS Responsible AI Policy AWS Service Terms (sections 1.23 and section 50) Amazon Bedrock Third Party Models (Sections: re Anthropic)

¹ Druva reserves the right to update its AI Offerings.

² You and your company must comply with, and you must require each of your users to comply with, the linked terms, which may change from time to time. You should review the terms on a regular basis.