Druva for Microsoft Copilot Studio Agents

Recover the AI agents your business depends on.

Microsoft Copilot Studio is helping organizations put AI agents to work across the business. Agents answer customer questions, look up business records, route requests, and trigger actions across connected systems. According to Microsoft, more than 80% of Fortune 500 companies now use active AI agents built with low-code or no-code tools.

Each agent brings together instructions, knowledge sources, topics, tools, and connections. When one is deleted, misconfigured, or changed without authorization, the process it supports can stop, even though the underlying data is still intact. Rebuilding it by hand can take hours or days.

Druva Copilot Studio Agent Backup & Recovery gives organizations a fast way back. As part of Druva Agent Recovery, within Druva AI Resilience, it extends Druva's protection from the data AI relies on to the agents that act on it.

The Challenge

Agent adoption is moving faster than recovery. Few organizations have tested how they would recover an individual agent.

- **Rebuilding Takes Time**: Recreating a deleted or broken agent means rebuilding topics, reconnecting applications, restoring knowledge references, and retesting before it goes back into production.
- **Environment Restore Is Broad**: Power Platform environment restore overwrites the selected target environment rather than recovering an individual agent, which can affect the apps, flows, and other agents around it.
- **Manual Exports Don't Scale**: Solution export can be automated, but it depends on each agent and its dependencies being added to a solution. With makers creating new agents every day, that's hard to standardize.
- **Agent Sprawl**: Agents are created by many makers across many environments, making it difficult for administrators to know which agents exist and which are protected.
- **Unwanted Changes**: Accidental deletions, bad updates, and changes made through a compromised account can all take an agent out of service.

The Solution

Druva automatically discovers customer-built Copilot Studio agents across registered Power Platform environments. It protects them with scheduled, policy-based backups and recovers individual agents from available recovery points. Backups are stored independently in the Druva Resilience Cloud, outside the Microsoft environment, so teams have a way back even if an agent is deleted or altered at the source.

For example, a Copilot Studio agent that gives sales leaders pipeline insights from Salesforce stops working after a bad update. Instead of rebuilding it by hand while leaders lose visibility, the team restores the agent from a recovery point.

Druva already protects much of what agents depend on, including Microsoft 365, Microsoft 365 Copilot Chat, Power Platform, Entra ID, Dynamics 365, and Salesforce. Organizations can now protect agents alongside the data and applications they work with, from one fully managed platform.

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Druva Protects

- Agent configuration, including name, description, and settings.
- Instructions, topics, triggers, and conversation logic.
- Supported knowledge source configuration and references.
- Supported tool definitions and references to connectors, APIs, and Power Automate flows.

Key Features

Automated Agent Discovery

- Discover customer-built Copilot Studio agents across registered Power Platform environments.
- View details such as agent name, environment, owner, and last modified date.
- See which agents are protected and their backup status.

Policy-Based Protection

- Protect agents on a schedule with backup policies, rather than relying on manual exports.
- Run backups up to twice daily, with customizable retention.
- Automatically apply existing protection policies to newly created agents.

Individual Agent Recovery

- Restore an individual agent to an available recovery point without restoring the entire Power Platform environment.
- Recover agents that have been deleted.
- Restore in place, as a copy, or to another supported environment.
- Restore supported agent configuration, including connector references, then reauthenticate connections and republish if required to bring the agent back into service.

Independent, Cloud-Native Protection

- Store recovery points in the Druva Resilience Cloud, independent of the Microsoft environment.
- Recover after accidental deletion, a bad update, or an unauthorized change.
- Requires no hardware, software, or infrastructure to manage.

Protection Beyond the Agent

- Protect the Microsoft 365 data, Microsoft 365 Copilot Chat conversations, Power Apps, Power Automate flows, Entra ID, Dynamics 365, and Salesforce data that agents work with.
- Help recover the data an agent changes in protected workloads, each through its own recovery workflow.

Use Cases

- **Recover from Accidental Deletion**: Restore a deleted agent from an available recovery point instead of rebuilding it from scratch.
- **Recover from Unwanted Changes**: Restore an earlier supported configuration after a bad update to an agent's instructions, topics, or connections.
- **Respond to Unauthorized Changes**: Recover an agent altered through a compromised account, using recovery points stored outside the Microsoft environment.
- **Protect Agents at Scale**: Replace ad hoc solution exports with automated discovery and policy-based protection as the number of agents grows.
- **Protect the Wider Workflow**: Protect agents alongside the Microsoft 365 data, Power Platform apps and flows, and business applications they rely on.

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The Benefits

Druva for Microsoft Copilot Studio Agents gives organizations the same confidence in recovering AI agents that they expect for their business data.

- **Get Back to Work Faster**: Return important agents to service without rebuilding them from scratch.
- **Recover Precisely**: Restore the agent that broke, while the apps, flows, and other agents around it keep running.
- **Reduce Manual Effort**: Replace exports that depend on every maker with automated, policy-based protection.
- **Adopt AI Agents with Confidence**: Give makers and administrators a reliable way back as agents take on more business work.

Why Druva for Microsoft Copilot Agents?

AI agents are becoming part of how the business runs, so they need a way back when something breaks. Microsoft provides important tools for managing environments, moving agents between them, and governing agent use. Druva adds dedicated, independently managed backup and recovery for individual agents.

Built on the fully managed Druva Resilience Cloud, Druva protects Copilot Studio agents alongside the Microsoft 365 data, Copilot Chat conversations, Power Platform apps and flows, and business applications they work with. That lets organizations scale AI agents on the same resilience foundation they already trust.

Visit druva.com/solutions/microsoft-copilot to learn more.

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Druva is the resilience foundation for the AI enterprise, helping organizations secure and recover from connected risk across data, cyber, identity, and AI. The Resilience Cloud is a fully managed, cloud-native SaaS platform that delivers air-gapped and immutable protection across cloud, SaaS, on-premises, endpoint, and edge environments. Powered by Dru MetaGraph, Druva's graph-powered intelligence layer, the platform connects critical business context so customers can understand risk, respond faster, recover cleanly, and govern data with greater confidence.

Trusted by nearly 7,500 customers, including 75 of the Fortune 500, Druva helps safeguard the critical information and systems businesses depend on in an increasingly connected world. Visit druva.com and follow us on LinkedIn and Facebook.