

Professional Services packages summary for data center and cloud workloads

The Druva Professional Services team ensures that your organization has firsthand access to our rich expertise during the design and deployment of the solution in order to fully leverage proven best practices from start to finish. While delivering solutions tailored specifically to your organization, we are able to dramatically accelerate your deployment efforts and reduce the workload on your internal IT staff, allowing them to focus on projects that require their unique talents and experience.

Professional services essentials – Data center and cloud workloads

	PS essentials data center/cloud workloads I	PS essentials data center/cloud workloads II	PS disaster recovery setup
Recommended for workloads	VMware/Hyper-V, SQL, FS	Hybrid workloads I + NAS, Oracle	—
PS engagement	Up to 15 hours	Up to 25 hours	Up to 25 hours
Staffing			
PS consultant	✓	✓	✓
Location	Remote	Remote	Remote
Services included			
Configuration and deployment	✓	✓	✓
Disaster recovery setup	x	x	✓
Monitor backups	1 week	2 weeks	—
Best practices (documentation)	✓	✓	✓
Limited consulting services	2-3 weeks	3-4 weeks	3-4 weeks
Support services			
Business critical support	Yes	Yes	Yes

druva Sales: +1 888-248-4976 | sales@druva.com

Americas: +1 888-248-4976
 Europe: +44 (0) 20-3750-9440
 India: +91 (0) 20 6726-3300

Japan: +81-3-6890-8667
 Singapore: +65 3158-4985
 Australia: +61 1300-312-729

Druva® delivers Data Protection and Management for the cloud era. Druva Cloud Platform is built on AWS and offered as-a-Service; customers drive down costs by up to 50 percent by freeing themselves from the burden of unnecessary hardware, capacity planning, and software management. Druva is trusted by thousands of companies worldwide, including over 50 of the Fortune 500. Druva is a privately held company headquartered in Sunnyvale, California, and is funded by Sequoia Capital, Viking Global Investors, CDPQ, Neuberger Berman, Tenaya Capital, Riverwood Capital, and Nexus Partners. Visit druva.com and follow us on [LinkedIn](#), [Twitter](#), and [Facebook](#).